

# COMPLETE IT DEPARTMENT

## LET US TAKE IT OFF YOUR PLATE

We plug our complete IT department program into your organization to take IT completely off your plate.



Onboarding new employees

Issuing new laptops and equipment



Password and user management

Restricting access and offboarding



IT Budgeting and Strategic Roadmap Planning

Security monitoring and protection



Insurance and compliance support

Managing your servers cloud or on-site



Managing your company's email

Robust reporting and analytics



# WHY CHOOSE VELOCITY IT

## COMPLETE IT DEPARTMENT



### We Manage All Of The Human Resources

Our program is less than half the cost of hiring internal IT staff; no need to find extra help on sick days or paid time off or worry about replacing a key IT member.



### Cybersecurity Is Included In All Packages

We help you complete any insurance or compliance forms, and greatly reduce the risk of your organization being hacked so you can sleep easily at night.



### We Are A Customer Support First Organization

Our customer support team is trained to help first and follow through to solve nagging computer issues for you and your team, without leaving you frustrated.



### We Support Remote And Hybrid Teams

We support your team whether they are in the office or working halfway across the country (or world), including deploying laptops to remote employees.

# OUR CUSTOMER ONBOARDING PROCESS

1

**Discovery & Planning:** We start by getting to know your organization. We take the time to learn your workflow, goals and existing infrastructure.

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2

**Stabilization Project:** We then perform a stabilization project to upgrade the backend of your IT from "shoestring and bubblegum" to modern, secure infrastructure.

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3

**Ongoing Management:** We then move to our management phase where we keep your IT running and bring any noise down to a "hum."