

MORE THAN JUST MANAGED IT

Other IT support services we offer include:



Cloud Services

On-premises servers are quickly becoming a thing of the past. Whether you need to host a key business application or your entire business operation, our cloud options are secure, scalable, and cost effective.

Benefits of cloud infrastructure:

- Rapid migration and deployment of your operation
- Utilize enterprise level hardware for your business
- without requiring you to purchase your own
- Easily scale up and down resources as needed



VoIP Business Telephone

A flexible, cost-effective alternative to traditional analog business phone systems, VoIP (Voice over Internet Protocol) allows your business to take advantage of amazing features such as:

- PBX (Private Branch Exchange) Capabilities
- Conference Calling
- Automated Phone Attendants
- Desk-To-Desk Calling
- Custom Hold Music
- Unified Messaging
- Find Me, Follow Me Call Routing



Internet Service

You want reliable service from your internet provider. With over 1.8 billion people using the internet each day, you can't risk being offline. If your business isn't connected, you're not only missing out on potential customers but also losing money in terms of labor costs.

When your business internet service goes down, your entire company is at a standstill.

1. You're not able to communicate with your team or your clients.
2. Customers can't place orders, and you can't fulfill them.
3. You're not able to research and grow your business.

Velocity IT understands you can't afford that risk and loss of profits. That's why our company provides reliable internet services, ensuring that you're always online.

We have access to all carriers of Dallas & Fort Worth internet. Instead of having to shop around for what you need, we do the research for you.

We have the professional experience and knowledge to help you get the best price and the best speed. And since you've hired us, you don't have to do any of this yourself.



Password Managers

Password Managers make it easy to have secure passwords. Your manager does the work of creating and storing your passwords. All you need is to remember one master password and have multi-factor authentication setup. That's it!

- One master password to remember
- Automatically fills and stores passwords
- Access passwords from web app, mobile app, or webpages
- Securely share passwords with team or select team members
- Airtight security: SOC2 compliant, role-based permissions, audit trail, version history, and two-factor authentication

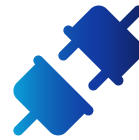


Email Signature Management

Manually entering or updating email signatures is a huge hassle. Most companies never update their signature because the hassle is too great.

With an email signature manager, you can set up groups or company wide signatures. When you update the signature, it pushes out to all relevant users right away.

This has enabled customers to easily standardize their signatures and even use their signatures for announcements and marketing!



Structured Cabling

Whether you need a new drop, old drops evaluated, or an entire building cabled properly, Velocity IT provides the expertise you need.

As cabling ages, it can slow down your network and become a bottleneck. Here's what you can expect:

- Affordability from a value-based system
- Trouble-free management with maximized functionality
- Easy expansion and flexibility
- Professional design
- Customization depending on your requirements, such as Fiber, Coax, low voltage, and more
- Quality assurance - efficiency, stability, and speed



Security Cameras

If you run a business that has a lot of interaction between potential customers and your products, then you need to do your part to deter thieves. Video surveillance is the best way to do so.

Video surveillance remains an undeniably effective way to promote a safe work environment for your staff and secure business for your clients.

With a functioning video surveillance system in place, your employees and clients can be confident that they're safe while at your place of business.



Business Intelligence

Business intelligence (BI) provides business leaders with valuable insights into your organization's performance, enabling you to make data-driven decisions that can lead to improved profitability, streamlined operations, and enhanced competitiveness.

By using BI tools, leaders can analyze large amounts of data from multiple sources, including customer data, financial data, and operational data, to identify patterns, trends, and correlations that might not be immediately apparent. This information can help you to better understand your customers' needs and preferences, anticipate market trends, identify areas of operational inefficiency, and ultimately make more informed decisions that can drive growth and success.



Workflow Automation

One of the key benefits of Robotic Process Automation (RPA) for business leaders is its ability to streamline and automate repetitive, rule-based tasks, freeing up employees to focus on higher-value work.

By implementing RPA, you can achieve significant cost savings, increased efficiency, and improved accuracy, while also reducing errors and ensuring compliance with regulatory requirements.

RPA can also help you scale your operations without the need for additional staff, allowing you to remain agile and competitive in a rapidly changing market. Overall, RPA provides a powerful tool for you to optimize your operations and drive growth.



Project Management

Leveraging Velocity IT for project management can provide your business with several benefits. We have expertise in managing IT projects, can help manage resources and mitigate risks, can reduce costs, increase efficiency, provide accountability, and facilitate communication between stakeholders.

Overall, Velocity IT can help ensure that projects are completed successfully, on time, and within budget.



Building Automation

Your business might consider adding building automation to your facilities for several reasons, including:

- Energy Efficiency
- Comfort and Productivity
- Cost Savings
- Enhanced Security
- Improved Data Analytics

Our Building Automation technicians focus on reliability and an enjoyable user experience to enhance the productivity of your connected devices.



Internet Failover

Today internet is more important than ever. Having your entire network(s) dependent on a single connection is a no go. We provide multiple options for internet failover. Even if there is only one line to your business, we can provide a cellular backup. There should always be an option for a failover.

These connections are then managed through your network firewall or an SDWAN device that blends the internet connection. Either scenario will put you in a much better position than relying on that single connection for your operation.



Conference Room Systems

Conference system installation can be tricky, but at Velocity IT, we use our careful planning and expertise to map out your conference room computer setup and customize the equipment for your specific business needs.

Start leveraging innovative technology in your conference room and lead your business to greater efficiency and higher profitability.



Printer Sales and Support

Most businesses don't know how and where to install printers for maximum efficiency. We can help you uncover hidden costs, eliminate spending on unnecessary machines, and provide on-demand service to keep your printers in working order.

- **Step One: Identification**

We identify every printing device in your company's infrastructure, then search for inefficiencies and problems with the setup. From poor network connections to machines that need help, we'll get as much information as we can.

- **Step Two: Monitoring**

We'll gather information about supply levels, maintenance needs, and machine use to locate inefficiencies. Every company has different needs, so we'll pay close attention to your company's unique printing habits.

- **Step Three: Analysis**

We'll analyze the information we've collected and provide data-based recommendations to improve efficiency and reduce costs.

- **Step Four: Optimization**

We'll continue analyzing things over time to look for changes in your company's printing needs. This is largely an automated process, so we'll proactively contact you when we identify a new area for improvement.